

Know more about China Pathways Program

OVERVIEW

As a part of global pathways program, China Operations team is building long-term pipeline and preparing participants for senior Operations Leadership Positions in China. We aim to attract the most suitable MBA and/or Master level graduates from domestic and international schools who are interested in Operations. Pathways participants are hired for their deep analytical skill set and will develop leadership skills through a series of operational assignments specifically designed to challenge them.

The Program includes initial assignments within our Fulfillment Centers (FC), Transportation (Sort Centers, Delivery Stations, Transit), and Customer Service (CS) centers around the world. Progressive assignments may include an array of opportunities in other locations globally in areas such as Supply Chain, Transportation, Fulfillment by Amazon, FC Systems (for candidates with the right technology background), Amazon Customer Excellence System (ACES), Last Mile by Amazon, Customer Experience (CS) and Operations Integration over the course of the development.

SUCCESSFUL STORY



Hi, my name is Jacky Sung, MBA Class of 2005 from the University of Michigan. I joined Amazon.com as Pathways Operations Manager, which is a program designed for MBA graduates focusing on Operations. In the past eight years, I had opportunity to lead technical projects and run various aspects of operations including customer service, transportation, and fulfillment centers in the US and China, and am currently the Director of Fulfillment Operations for our China business. What Amazon attracts me the most is its culture focusing on customer experience, its fast pace and innovative environment, the opportunity to take challenging assignments and make impact to the business and customers, and, probably most importantly, a group of people who share the same vision and strive for excellence. At Amazon, life can be super busy at times but you'll never be bored for sure.